

# SPRINGFIELD 2023 IMPACT REPORT

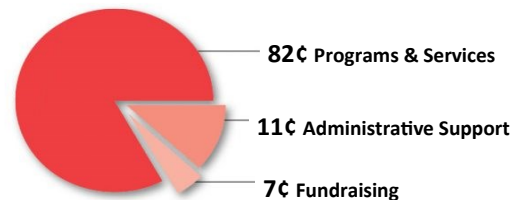
(217) 525-2196 - [saspringfield.org](http://saspringfield.org) - Serving Sangamon County since 1886

Jeff Eddy, Envoy



YOU CAN **TRUST THE SALVATION ARMY**  
TO MAKE YOUR GIFTS GO FURTHER.

**82 Cents** of every dollar  
spent is used to sustain  
life changing programs  
that bring hope to  
hurting souls



OVER 12,200 PEOPLE SERVED

DOING THE MOST GOOD

12,450

Nights of Lodging  
Provided to

220

Individuals

76

People Received  
Housing  
Assistance

13,874

Meals & Snacks served to youth

745

Clothing Items Distributed

**VOLUNTEERS**

1,365 Total Volunteers

11,150 Volunteer Hours

1,159

One on One Caseworker Interviews

**HOLIDAY  
SERVICES**

2,657

People Served

2,756

Toys distributed

350

Food Boxes

**FOOD  
PANTRY**

10,487

Meals Provided

4,970

Food Boxes Provided

1,937

People Received  
Transportation  
Assistance

85

People Received Utility  
Assistance



## LOVE BEYOND . . . RENT PAYMENTS

When Martha\* first sought assistance from The Salvation Army, her family was navigating through profound financial challenges. Sara\*, her daughter, had recently received the devastating diagnosis of advanced breast cancer, setting her on a demanding path of chemotherapy. The toll of treatment rendered Sara unable to fulfill her roles as both an employee and a mother to her 3-year-old daughter. In this dire situation, Martha courageously assumed the responsibility, taking a leave of absence from her own job to ensure her daughter's well-being and to provide care for her granddaughter.

Yet, this act of selflessness carried a heavy burden as the family faced the harsh reality of diminished income and mounting medical expenses. Recognizing the depth of their struggle, The Salvation Army swiftly intervened, working to alleviate their financial strain by bringing their rent payments up to date and negotiating with their landlord for temporary relief on monthly expenses. This crucial support enabled Martha to focus on caring for her family, ensuring Sara received the necessary support during her battle against cancer.



Moreover, our commitment to spreading hope extended to embracing the family during the holiday season through our Christmas Toy & Food drive. By participating in this initiative, we ensured that the warmth and joy of Christmas touched the heart of their little one, offering solace and comfort during a challenging time.

\*Names changed to protect client confidentiality

## LOVE BEYOND . . . FEAR

Fear of the law kept Benjamin\*, a Veteran, from finding better housing. With several warrants out for his arrest, he first met Amber while living in a tent. Amber, a case manager for The Salvation Army, and the local Fire Department were making check-in visits to the homeless camp. She invited Benjamin to come see her at The Salvation Army that night. Much to her delight, he showed up. After talking, he decided to turn himself in; he served 6 weeks in jail and worked with Amber to obtain his ID and get his life back on track. He's clean, sober, working and moving into permanent housing today.



## LOVE BEYOND . . . EMPTY CUPBOARDS

Vivian\* a resident of a local senior apartment complex regularly brings a friend or neighbor who are also struggling due to the rising costs of food and utilities. She recommends they visit The Salvation Army Food Pantry to see what is available and then afterwards, go to the grocery store to use their SNAP benefits for what is still needed. She is very excited to help her friends stretch their resources.



**THANK YOU FOR GIVING. YOUR DONATIONS CHANGE LIVES**

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