

2025 ANNUAL REPORT

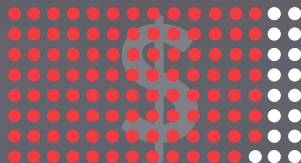


Intermountain

COLORADO ♦ MONTANA ♦ UTAH ♦ WYOMING

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**83 CENTS OF
EVERY DOLLAR**
GOES DIRECTLY INTO
PROGRAMS & SERVICES
FOR OUR COMMUNITY.



Our Mission

The Intermountain Division is
TRANSFORMING LIVES
with **CHRIST-LIKE GRACE.**

We are impacting **PEOPLE**
and **COMMUNITIES**
with **HOPE** and
COMPASSION.

The 2025 Annual Report shares how the Intermountain Division's mission supports our neighbors throughout Colorado, Montana, Utah and Wyoming.

In 2025, the Intermountain Division:



served
1,996,150
meals and groceries



helped
123,790*
neighbors in need



provided
753,941
nights of shelter



gifted
107,471
Christmas toys
to children



received
123,265
in volunteer hours

Opening Letter



Dear Friends,

Jesus taught that serving the poor, the sick, and the marginalized is the same as serving God Himself. *“Whatever you have done for the very least of these, you have done for me”* (Matthew 25:40). These words continue to shape our calling. They remind us why we show up, serve, and extend compassion to every person who crosses our paths.

Our love for Jesus and our mission to transform lives with Christ-like grace are at the heart of everything we do. We preach the gospel of Jesus Christ and meet human needs in His name without discrimination. This is the work of The Salvation Army, and it has been Cheryl’s and my shared joy and privilege for more than three decades.

As the servant leaders of the Intermountain Division, we go where the need is greatest. We carry out God’s command to love our neighbors – serving meals, providing warm beds, and offering support during times of crisis. Each expression of care is a reflection of God’s love made visible.

This mission is deeply personal. I first witnessed The Salvation Army’s capacity for love in action when my family struggled after moving from South Africa to Australia. In those uncertain years, The Salvation Army quietly reappeared frequently to offer support, dignity, and hope. Later, when Cheryl and I became Officers, we knew we had found our purpose and calling in this ministry.

Today, we are humbled to be part of an international movement that stands with our neighbors during their most vulnerable moments. We love people beyond their circumstances, helping them regain stability, grace, dignity, and faith.

Hope flourishes throughout the Intermountain Division because of you. Your generosity, prayers, and unwavering support make this work possible. Thank you for walking alongside us and for believing in this mission. Together, we will continue to make a profound difference in the lives of all those we serve.

Yours in Christ,

Majors Cheryl and Nesan Kistan

Colorado



LOVELAND CENTER TURNS CRISIS INTO CARE

The Salvation Army in Loveland sets the standard – meeting basic human needs for our neighbors, particularly those experiencing homelessness. Food, clothing, hygiene supplies, a warm place for a cup of coffee, and talk with a friendly face – it’s all here. But there’s more: In 2025, our Loveland Center provided 1,749 nights of shelter at a hotel for people

facing medical emergencies. This program is a lifesaver for many and is catching on. Our **Glenwood Springs Center** launched a similar program, providing hotel shelter for discharged hospital patients needing more time to recover. Recent cases included a patient with severe pneumonia and another with severe frostbite.

AURORA CORPS TURNS DARKNESS INTO HOPE

Dasmy felt she was living in a dark hole. Three years ago, she was raising her son while struggling with substance misuse and homelessness until she found **The Salvation Army in Aurora**. Our caring team helped Dasmy begin her journey of recovery, secure stable housing, access essentials such as food and furniture, and feel welcomed in their church congregation. Today, Dasmy is happy and thriving, working as a certified nurse assistant and pursuing a college

degree. She attends The Salvation Army church services.

“When I found The Salvation Army, I realized there is hope, there is love and there is family,” Dasmy said.



VIEW DASMY'S VIDEO STORY

More than 600 volunteers came together to serve a community meal at the Colorado Convention Center in Denver on the Sunday before Christmas. Love showed up that day, and Christ's love was reflected in each of them.

CENTENNIAL CORPS FOOD SUPPORT SPARKS A LIFE CHANGE

David first came to the food pantry at **The Salvation Army in Centennial** about 10 years ago – and he never left. Since then, he's been cooking for the youth program every week and for large Centennial Corps events. "God called me here to cook for these kids," he said.

Serving at the Centennial Corps has changed David's life. "**At The Salvation Army, I found peace. I found hope. I found love. My faith got stronger,**" he said. "If you really want help and you want to find the Lord, The Salvation Army is one of the best places you can go."

COLORADO IMPACT

People Served: **191,774**

Meals Provided: **1,656,670**

Nights of Shelter: **742,097**

Toys Distributed: **58,086**



VIEW DAVID'S VIDEO STORY



HOPE RIDES INTO THE GRAND JUNCTION CORPS

The Salvation Army in Grand Junction continues to meet human needs where they're needed most, providing food and services for more than 30,000 neighbors every year. Community partnerships help make it possible. Thanks to the Western Slope Harley Owners Group (HOG), the Grand Junction Police Department, and hundreds of bikers who participated in the 45th annual toy ride, the Grand Junction Corps raised nearly 8,000 toys for local children this year.

Photo provided by the Grand Junction Police Department

Denver Metro Social Services



HONORED TO SERVE

The Salvation Army Connection Center is more than a call center. Our compassionate case manager team provides families with immediate access to The Salvation Army and community programs and services.

Connection Center staff can respond to hundreds of calls a day, connecting families with rent, utility assistance, housing support, and more.

“Its gratifying to help those who may feel they have run out of options,” said Resource Case Manager Haley Stephens. **“We talk to scared and upset people, but by the end of a call, we usually connect them with resources and hope, and that feels good.”**

THE CONNECTION CENTER

31,251 phone calls answered
311 shelter placements
and referrals

LAMBUTH FAMILY CENTER

An emergency shelter for families designed to break the cycle of intergenerational poverty.

65 families (229 people) served

54% of families assisted into stable or permanent housing.

100% of families who exit into stable or permanent housing participate in our AfterCare program for up to six months.



DENVER HARBOR LIGHT CENTER

100% graduates maintain sobriety and stability 30 days later.

82% graduates maintain positive outcomes 90 days after completing the program.

CULINARY SERVICES

Led by Chef James Prunty, the culinary team provides meals for our many service programs.

1,135,071 meals served

3,950 meals prepared for Thanksgiving and Christmas

9 men graduated from the Culinary Services Training program.

NON-CONGREGATE SHELTERS

(private, individual rooms)

The Salvation Army operated The Aspen, Stone Creek and Tamarac (family) shelters.

378 families (930 people) served

930 individuals served

55% of clients successfully assisted into stable or permanent housing.

CROSSROADS CENTER

For more than 40 years, this low-barrier, emergency shelter has served unhoused men.

949 men provided shelter

108,750 nights of shelter

DENVER HARBOR LIGHT CENTER

A safe haven for men recovering from addiction or looking to prevent a relapse.

232 men provided services

50 men graduated

100% of graduates supported by staff for a year or more



Montana

BUTTE CENTER PUTS CHRIST'S LOVE INTO ACTION

The Salvation Army Butte Center

continues to provide “Soup, Soap and Salvation,” the core of The Salvation Army’s work since William and Catherine Booth founded the organization in 1865. The Butte team shares the powerful message of the Gospel by meeting immediate needs first, offering food, clothing, utility and rent assistance, car repairs, transportation support, and even propane tanks. As William Booth famously said, **“Nobody gets a blessing if they have cold feet and nobody ever got saved while they had a toothache!”**

This year, the Butte center has put this philosophy into action in many ways. The Center helped a rural family of four repair a broken water main. They provided a food card and gas for a single mother making a road trip to Seattle, Wash., to accompany her son to a critical cardiology appointment. A woman named Gloria, traveling through town, received food and water and was grateful when staff also washed her feet. The Center has supported many Native American individuals leaving the nearby prison system, offering food, clothing, hygiene



supplies, and access to three Native American therapists who work on site.

The Butte Center’s frontline work serving the Lord has led to its newest initiative: providing public showers, bathrooms, and laundry facilities. “These services don’t exist in Butte even though the need is great,” says Director Tina Morin, who anticipates launching the program in 2026.



BOZEMAN CORPS GROWS TO MEET GREATER NEEDS

The Salvation Army Bozeman Corps

continues its grace-filled mission of serving our neighbors, now with an expanded footprint and greater capacity to serve. At its new location, the Corps remains dedicated to feeding, empowering, and equipping individuals and families with basic necessities. In

2025, the team provided backpacks and school supplies to 250 children, completed 3,846 loads of laundry for unhoused or struggling households, distributed 14,560 sack lunches, and provided more than 60,000 pounds of food to neighbors in need.



MONTANA IMPACT

People Served: **60,318**

Meals Provided: **159,607**

Nights of Shelter: **18,998**

Toys Distributed: **26,395**

BILLINGS CORPS MAKES IT HAPPEN

The Salvation Army Billings Corps has an impressive track record, serving food, providing shelter, and sharing the message of Christ in equal measure. This tremendous community service is made possible through the daily dedication of dozens of volunteers who help run its programs.

This year, the Corps served 95,574 meals to seniors, low-income families, and people struggling to maintain housing. They provided 8,647 nights of shelter via its thriving program, The Way Out, and 3,923 nights through an emergency

assistance program. At least 19 households were assisted into stable and permanent housing and the root causes of homelessness were addressed.

Barbara's story shows the powerful impact of this Corps' work. Barbara had endured domestic violence and struggled with addiction. She returned to the Billings Corps several times to reinforce life skills training and to work through her addiction and grief with caring staff. Today, Barbara is thriving! She has a full-time job at a tax and accounting firm and owns her own home.

Utah

FAITH GUIDES VOLUNTEER'S SERVICE

Each week, 200 people turn to **The Salvation Army St. George Outpost** food pantry for help. With every visit, they're greeted with kindness and given food boxes to feed their families. Occasionally, tucked among the canned goods, bread, and produce, there's something else: a Bible.

It's the signature move of Salvation Army volunteer Alex Guzman, who has spent the past year serving the community and sharing the gospel of Jesus Christ at the food pantry. For 36-year old Guzman, who is on a waiting list for a heart transplant, volunteering has deepened his sense of purpose and connection to the community, even as he copes with serious medical challenges that limit his daily activity.

"I know God still has plans for me," he said. "I'm still fulfilling my purpose."



Each week, volunteers Jeff and Amy Zemke pick up Guzman and drive him to the St. George Outpost, where they volunteer together.

Through his service, Guzman spreads encouragement and hope. He is open to discussing his health struggles, showing that even in difficult times, faith can provide strength and comfort.

"I'm blessed by the Lord to still be here," Guzman said. "My life journey is to share His love and hope with others, no matter what I face."

FEEDING HUNDREDS AMID GROWING NEED

Across the Salt Lake Valley, Thanksgiving was made brighter for residents this year as hot meals were delivered right to their doors. The effort was made possible by volunteers who gathered Thanksgiving morning at **The Salvation Army Salt Lake City Corps**, preparing and distributing more than a thousand meals throughout the community.

Tyler Cline and his family have been part of the tradition for 30 years, helping to prep meals for each Thanksgiving. "It's become our family's most cherished tradition," Cline said. "It's what we look forward to more than anything all year."

Major Keith Bottjen of the Salt Lake City Corps said the meals program helps meet growing needs. "We're seeing increased demand for our services overall," Bottjen explained, noting a rise in families relying on the Corps' food pantry. "Food insecurity is becoming more common."





NEW SERVICES FOR OGDEN SENIORS

With the recent opening of its Silvercrest Senior Residence, a 52-unit independent living facility built from the ground up, **The Salvation Army Ogden Corps** has been developing ways to tailor their services for senior residents. From helping residents furnish their new homes and including them in their Christmas Angel Giving Tree program to hosting bi-weekly social activities, including bingo and trivia at Silvercrest, the Corps is committed to fostering community care for the seniors. Plans for weekly grocery shopping trips and special outings are on the horizon.

The Ogden Corps' ministry also includes the traditional Salvation Army work of operating a food pantry and providing clothing, household

goods and other assistance for neighbors in need.

The Ogden Corps served more than 13,000 people this year, providing more than 5,000 food boxes and distributing 3,600 Christmas toys. Three cheers for dedicated Corps ministry touching lives of all ages.

UTAH IMPACT

People Served: **50,874**

Meals Provided: **18,832**

Toys Distributed: **31,522**

Wyoming

CASPER CORPS EMPOWERS TRANSFORMATION

Melissa's journey reflects the profound impact of The Salvation Army's WYStepUp program at **The Salvation Army Casper Corps**. After surviving several fentanyl overdoses, Melissa found herself homeless, isolated and trapped in a cycle of relapse.

WYStepUp is a post-treatment, residential facility that empowers women struggling with addiction with an opportunity to rebuild their lives, strengthen their sobriety and reintegrate into the community in a healthy way. The program provided Melissa with the structure,

accountability, and spiritual support she needed to maintain her sobriety and rebuild her life. Melissa now celebrates more than two years of sobriety.

She credits The Salvation Army for helping her develop the skills to maintain her recovery and succeed in her new job.

"Every time I needed them, they were there for me," she said. Today, Melissa looks to the future with renewed hope.



VOLUNTEERS POWER HOPE IN GILLETTE

Volunteers are the heartbeat of **The Salvation Army's work in Gillette**. During the past decade, under the leadership of Director Jenny Nell Hartung, the Gillette Center has grown from a humble 150-square-foot space in a bank vault to a vibrant 15,000-square-foot building where the center operates a thriving thrift store and a busy food pantry. The center now serves more than 2,000 neighbors monthly.

"Honestly, God has been watching over every aspect of this whole thing," Jenny said. "We could not do this work without Him."

At the core of it all are 42 dedicated volunteers, many of whom are retirees, who faithfully show up to work. "It feels good to be useful," said Pauline while sorting through donated clothing.

Volunteers' time is valuable. And volunteers give their time where they're



needed most, doing meaningful jobs that matter to them with compassion and care. Kindness and respect are non-negotiable.

"We treat every person, whether it's a big donor or a client who's down on their luck, like they're walking into our home and we're glad to see them," said Jenny.

During the Christmas season, volunteer numbers multiply to more than 900 as families, churches, local businesses, and service clubs donate hundreds of volunteer hours at the red kettles. "The culture of service runs deep in Campbell County," Jenny said.

SHERIDAN CORPS IMPACTS LIVES

The Salvation Army Sheridan Corps served more than 11,000 people this year, primarily through its food services program. The Corps also helped 26 people obtain high-quality hearing aids and dentures through the second year of a pilot program.

“I haven’t smiled or eaten solid food in years,” said one grateful woman.

Through programs like these, the Sheridan Corps provides a testament to how The Salvation Army transforms lives in meaningful and specialized ways.



CHEYENNE CORPS SERVES COMPASSION

The Salvation Army Cheyenne Corps focuses its efforts on addressing two urgent needs for families in the community: food insecurity and utilities assistance. The Cheyenne Corps also hosts five substance recovery programs each week that offer support and encouragement.

The food pantry is open daily and hot lunches are served Monday through Thursday. In addition, nutritional food boxes are distributed to seniors weekly. This year alone, more than 9,500 meals and food boxes were shared with our neighbors in need.

Mike is one of those neighbors. He attends church services at the Cheyenne Corps, rings bells during the holidays, and visits the food pantry when his budget is tight.

“The Salvation Army is a worthy cause,” Mike says.

The Cheyenne Corps also is known for the sweet way it says thank you during Donut Day every June. This year, Officers and volunteers handed out 60 dozen donuts to supporters, partners and first responders.

WYOMING IMPACT

People Served: **63,062**

Meals Provided: **8,966**

Nights of Shelter: **1,838**

Toys Distributed: **7,292**

Christmas 2025



GENEROSITY FUELS CHRISTMAS OUTREACH AND IMPACT

This year, our Intermountain Red Kettle Campaign raised nearly \$3 million. More than 100,000 toys were distributed through our Angel Tree program—bringing joy and support to children from nearly 10,000 families.

This incredible outreach is possible due to dedicated donors and volunteers who serve faithfully with our Officers and staff in Corps and Centers throughout the division.

Every day volunteers strengthen our mission to meet human needs in His name without discrimination, tangibly

embodying His love and compassion.

From packing groceries and serving meals to ringing bells and organizing gifts, every act of volunteerism and generosity,

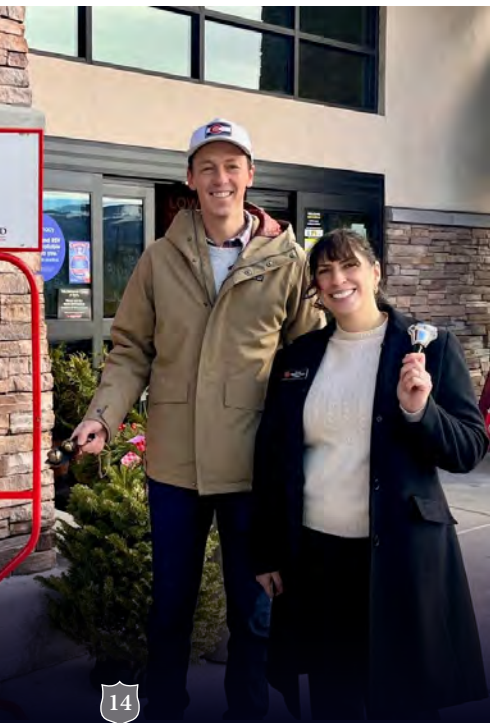
whether visible or behind the scenes, powers our mission.

This year, volunteers in the Intermountain Division contributed more than 120,000 hours of service, representing nearly \$5 million in value. Every hour matters, and every act of service makes a difference.

"Let your light shine before others, that they may see your good deeds and glorify your father in heaven."

~ Matthew 5:16

We are deeply grateful for every volunteer, donor, partner, and community member whose generosity helps bring hope to those we serve.





Youth Services

COMMUNITY, CAMP AND FAITH EMPOWER YOUTH

Through after-school programs, summer camps, Salvation Army Youth (SAY) programs, and Sunday schools, The Salvation Army creates safe, nurturing spaces where youth can learn, grow, and thrive. Our programs offer opportunities in music, art, sports, and outdoor recreation while also teaching important life skills and helping thousands of youth develop resilience, responsibility, and compassion.

A week at our High Peak Camp in Estes Park, Colo., is unforgettable. Youth experience the wonder of God's creation, discover confidence and teamwork, learn new skills in outdoor education, STEM, and music activities while they

grow in their relationship with Christ.

Our licensed after-school, SAY, summer camps, and Sunday school programs also help youth grow academically, spiritually, and socially while building life skills and sharing the love of Jesus.

The Intermountain Division supported nearly 10,000 families, including thousands of youth, through the Angel Tree program at Christmastime. Additionally, Corps and Centers also provided school-age children in need with backpacks, school supplies, and even new school clothing, ensuring they are prepared for school and empowered to succeed.





Emergency Disaster Services

HOPE IS ON THE WAY

The Salvation Army Emergency Disaster Services (EDS) teams deployed both regionally and internationally, delivering critical aid after Hurricane Melissa struck Jamaica, while also responding to urgent needs in the Mountain West.

The storm in Jamaica displaced thousands, including Salvation Army Officers in the Caribbean Territory, causing widespread destruction. Teams served more than 10,000 families and 225,000 individuals, with local and international partners.

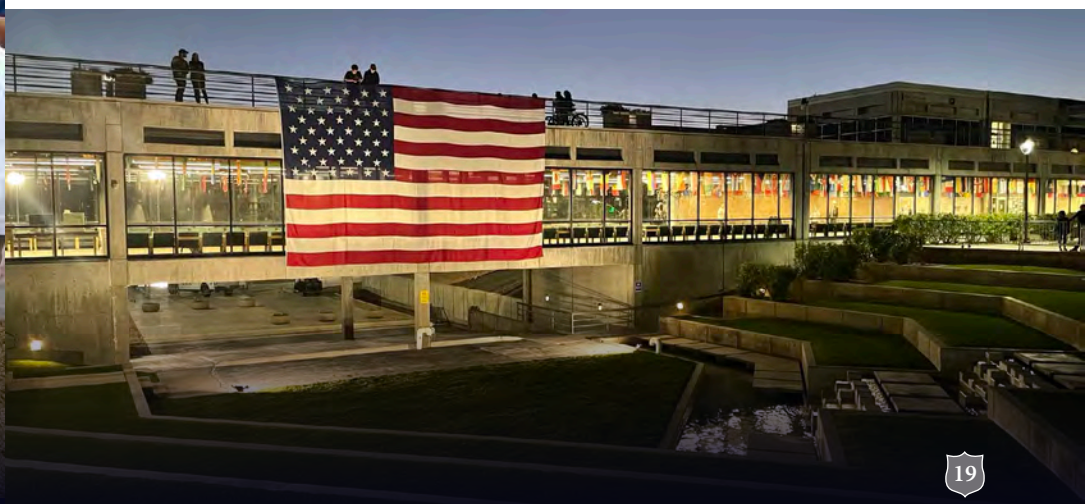
Relief included 125,000 meal kits, 70,000 hot meals, 25,000 hygiene kits, and 22,000 bottles of water. Many are still displaced, recovery efforts continue, and we are deeply grateful for ongoing support during this critical time.

Closer to home, Intermountain EDS teams deployed to New Mexico to assist

residents affected by severe flooding by providing emergency food, water, hygiene supplies, and cleanup kits. In Utah, The Salvation Army was among the first to respond following a shooting at Utah Valley University in Orem, offering meals and spiritual care to those impacted.

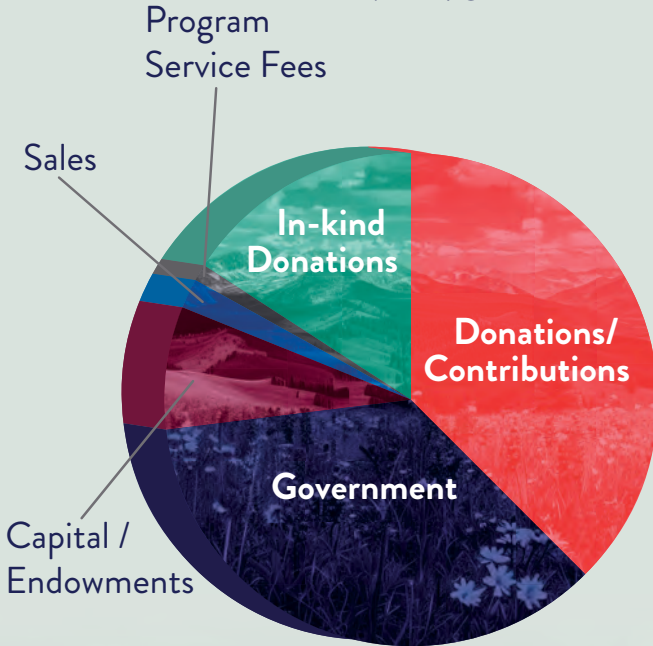
In addition, our dedicated teams participated in multiple emergency training exercises, ensuring we remain ready to respond quickly and effectively to any disaster.



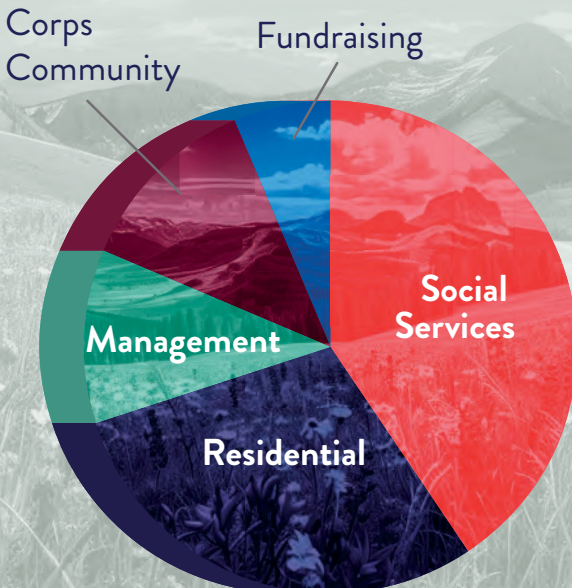


Financials

REVENUE



EXPENSES



Revenue

Donations / Contributions

\$39,214,780

Government

\$37,264,956

Capital / Endowments

\$8,263,979

Sales

\$2,029,808

Program Service Fees

\$1,216,861

In-kind Donations

\$16,362,317

Total

\$104,352,701

Expenses

Social Services

\$39,179,723

Residential

\$28,412,351

Management

\$11,043,344

Corps Community

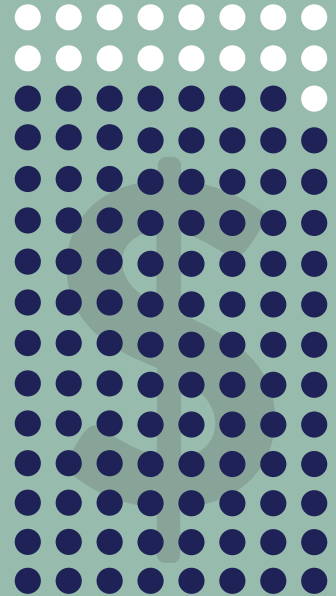
\$11,821,401

Fundraising

\$5,975,386

Total

\$96,432,205



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& SERVICES FOR
OUR COMMUNITY.**



WE ARE CHRIST CENTERED.

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.



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