



BECAUSE OF YOU

Hope

MARCHED ON



2021 IMPACT REPORT

132,451

PEOPLE SERVED IN 2021

Over the past 127 years we've been meeting the greatest needs throughout our island communities.

In the last year...



1,030,232

Meals served



17,318

Basic Needs
items provided



91,476

Volunteer
hours served



1,556

Individuals treated for
substance abuse



28,709

Individuals assisted
with Emergency
Disaster Services



60,629

Gifts and
toys provided



19,321

Children participated in
youth services



25,905

Families helped
with housing assistance,
rental, and utilities

And we didn't do it alone.

Statistics reflect the Hawaiian & Pacific Islands Division only



*Volunteers
serving the
community
in Guam*

Hope MARCHED ON.

In 2021, The Salvation Army continued meeting human needs wherever, whenever, and however we could. We offered hope to tens of thousands of people throughout the islands by feeding children, providing shelter and treatment to those suffering with addiction, offering rich programming and opportunities for people in various communities, and so much more.

These vital services continue through the faithful generosity of donors and supporters. To those who give during the holidays, those who support our programs year after year, and those who remember our work in their estate planning: We appreciate you. Our shared kuleana (responsibility) transforms lives and communities, giving hope for the future.



CORPS COMMUNITY CENTERS

We meet the greatest needs. We operate corps community centers throughout the islands to support anyone who needs help – wherever they are.



YOUTH SERVICES

We provide food, shelter, after-school programs and mentorship to develop self-confidence and strong character in our keiki.



DRUG & ALCOHOL REHABILITATION

We combat addiction. We provide specialized rehabilitation programs that help families and individuals take their lives back from drug & alcohol addiction.



BASIC NEEDS

We fight poverty with love. We provide meals, basic needs, financial assistance, case management and much more to help those in need get back on their feet.



PATHWAY OF HOPE

We break cycles of crisis. We provide housing, job training, and a community of support for those in transition to finally break the cycle of poverty and drug addiction.



EMERGENCY DISASTER SERVICES

We are there before, during, and after disasters to serve immediate physical needs, as well as provide emotional and spiritual care.



SENIOR SERVICES

We provide seniors with social, recreational, day care, and therapeutic environments, as well as an affordable housing complex.



HOLIDAY SUPPORT

We provide holiday support and gifts so families don't have to choose between paying the bills or buying presents for their keiki and kupuna.



We served **132,451** people through our Corps Community Centers and programs in 2021.

Each year our Corps Community Centers meet the greatest needs throughout the islands to assist anyone requiring help - wherever they are. In addition to the provision of food and basic items for those displaced by disasters, our programs and services strengthen the physical, emotional, and spiritual wellness of our most vulnerable community residents. School keiki are given weekend meals and the homeless are cared for each week with meals, basic first aid, showers and laundry facilities.



Foodland Shares a Holiday Feast

In 1988, a Foodland customer on Maui wanted to donate a turkey to a needy family during Thanksgiving. She felt that other customers might want to do the same — and Foodland's Share a Holiday Feast Program was born. Over the years, customers have made donations during checkout by offering their cash and loose change, rounding up purchases to the nearest dollar and donating the difference, redeeming My Rewards certificates, and donating Maika'i points. Foodland then turns those donations into \$20 Share a Holiday Feast certificates that are distributed by The Salvation Army. Over the years, those certificates have provided holiday meals to thousands of families in need.

Photo left: Foodland's Share a Holiday Feast program was highlighted on a segment of Hawaii News Now Sunrise. Pictured from left to right are Betsy Kim, Director of Corporate Engagement and Government Relations, Major Phil Lum, Divisional Commander for The Salvation Army Hawaiian & Pacific Islands, Jenai Wall, Chairman and CEO of Foodland, and Billy V, Reporter for Hawaii News Now Sunrise, at Foodland Farms Ala Moana.



19,321 keiki participated
in youth services.

The Salvation Army prioritizes the welfare of disadvantaged youth and we do everything we can to let kids be kids. Through preschools, daycare, youth-focused programs, camps, and special programs for at-risk youth, we help children and teens develop self-confidence and a strong character to prepare them for future success.

The Salvation Army's Impact on Family Enrichment

From food and clothing to shelter and counseling, your contributions to The Salvation Army help! You are providing much-needed support for suffering children and families across the Hawaiian and Pacific Islands—investing in addressing real concerns, providing hope for thousands of individuals and families, and strengthening your local community.



Liane with her daughter McKenna volunteering at Kroc Center event.

Liane's story, A Family Life Changed by The Salvation Army

Liane is connected to The Salvation Army in a myriad of ways. She is an employee, bible study attendee, and worship team leader, and active participant in various Salvation Army programs and community events. Her family members are also current or former employees, and are members at the Kroc Center.

When her daughter was promoted to glory in a tragic plane crash, The Salvation Army's check-ins, prayers, meals, and emotional and spiritual support helped Liane and her family cope with their grief and the loss. Most importantly, Liane says The Salvation Army provided a healthy environment for her family to continue serving the community, taking the focus off themselves and putting it onto those who need it the most.



We provided substance abuse and alcohol treatment for **1,556** individuals in 2021.

Addiction is an epidemic, and our treatment services provide a pathway to recovery. The Salvation Army breaks the cycle of addiction and crisis by meeting people where they are and guiding them through their journey. Non-medical detoxifications, residential treatments, day treatments, and intensive outpatient treatments give people in recovery the tools they need to break through and start anew. We walk beside our clients on their path toward health and sobriety, ensuring lives are saved, families are reunited, and physical and spiritual health is achieved.

Richard's Journey of Hope

Richard struggled with drugs and alcohol his entire life. At the age of 17, his mother put him into treatment — but he didn't yet understand the concept of alcoholism and addiction. Over the years, his drug and alcohol use would result in ruined relationships, the ending of his career, and eventually, a near-death experience.

Finally, torn between ending his own life and getting help, Richard called a friend. Thankfully, that friend answered the phone right away, and immediately took Richard to The Salvation Army's detox program in Nu'uuanu. Richard turned to God, got the help he needed, and has been sober since November 2014.

We assisted **25,905** individuals and families with housing assistance and utilities in 2021.

The Salvation Army Pathway of Hope initiative and The Salvation Army's network of services guides families through the support they need, because breaking the vicious cycle of poverty and crisis requires more than just services — it requires hope. Rather than simply addressing symptoms of poverty, we find the root cause so that we can guide families to a safe harbor where their lives can begin anew. We offer job training, housing, case management, counseling, treatment services, and child services within a supportive community that listens and understands while providing guidance and hope.

Cidney's Recovery - Women's Way, Ke Ola Pono

Cidney was pregnant and living in a tent when another homeless person notified The Salvation Army of her condition. Because of The Salvation Army's Women's Way program, the delivery of this baby was different from Cidney's previous pregnancies — she was offered drug treatment services and the option to keep her child. Time spent at Women's Way allowed Cidney to get sober and care for her; but unfortunately, her daughter passed away from a rare condition when she was just 23 months old. Through The Salvation Army's support, Cidney was able to overcome life's challenges once again, and has retained her sobriety. She is even working across the street from where her tent once stood, helping others who are currently experiencing homelessness.



We served **1,030,232** meals and provided **17,318** basic needs items in 2021

Homelessness exists even in paradise — but when life gets difficult, The Salvation Army is there to help. We provide hot meals through our soup kitchens; deliver food bags and clothing; and if needed, provide health, physical, and substance abuse counseling. We work with those experiencing homelessness to ensure families don't go to bed hungry and can live in safety and refuge.



838,123

Plated meals



65,719

Food boxes



119,317

Snacks



7,073

Beverages



8,511

Articles of clothing



7,990

Personal comfort kits



817

Medical supplies

We supported **28,709** families and individuals with disaster recovery efforts.

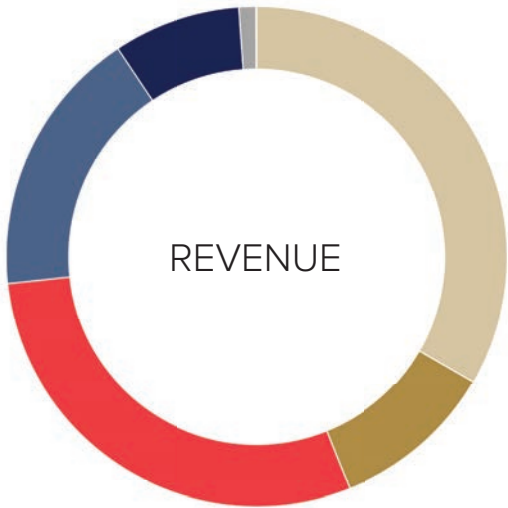
The Salvation Army stands ready to serve the community, combating natural disasters with acts of God. Staff in the Hawaiian and Pacific Islands support and direct the Army's network of services that help many communities, whether it is a local incident or a major disaster. The Salvation Army's relief staff and volunteers are often the first on the scene and are some of the last to leave. In most communities in Hawai'i and the Pacific Islands, The Salvation Army is already at work providing needed assistance with our programs, honoring a century-old commitment to serve those in need at the time of need and at the place of need without discrimination.

Nadine Finds Relief

When Hawai'i's weather broke rainfall records in December 2021, Nadine's home flooded — and she wasn't sure who, if anyone, could help. Thankfully the Hawai'i Red Cross put Nadine and her children in touch with The Salvation Army. The next day, The Salvation Army helped secure temporary housing for nearly two weeks, until the rain stopped and their home returned to a livable condition. Through the ministry of The Salvation Army, Nadine and her family received food, shelter, clothing, and most importantly, hope for better days ahead.



A member of The Salvation Army's Revolution Hawaii's young adult discipleship program, helps to clean up homes impacted by flooding in 2021.



Government Funds	\$13,040,090
Sales to the Public	\$4,146,076
Contributions and Foundation Grants	\$11,491,393
Internal Support	\$6,782,953
Program Service Fees	\$3,219,617
Other Revenue	\$429,466
United Way	\$16,729
TOTAL	\$39,126,324

OTHER PROGRAMS IN HAWAII

Revenue

Adult Rehabilitation Center	\$4,808,680
Silvercrest Housing	\$710,934



Corps Community Center	\$9,570,919
Residential & Institutional Services	\$7,785,326
Other Social Services	\$13,660,053
Supporting Services	\$7,704,897
TOTAL	\$38,721,195
Surplus / (Deficit)	\$405,129

Expenses

Adult Rehabilitation Center	\$4,094,027
Silvercrest Housing	\$782,498

Sustaining The Army through *legacies*

The extraordinary work of The Salvation Army is made possible by the kindness and generosity of wonderful donors. The investments by our donors make up the driving force for transformational change and our Hope Brigade program ensures resources will be available to support those in need for generations while sustaining the work of The Salvation Army.



“Auntie Lila’s” gift of faithful giving

Lila Parong, affectionately known as “Auntie Lila” to other members of the Hilo Temple Corps, faithfully plays the piano every Sunday during services at the Corps (church). She is a talented singer and songwriter as well, having released an album with women from other churches called “Women of the Word Hawaii.”

She explained, “The Salvation Army has shown me what it means to be selfless. It’s taught me about how I am rich in love, family, and Christ – how to love the unlovable. I have learned to be comfortable with being uncomfortable. I think that’s where the Lord would always want me.”

However, Auntie Lila’s musical legacy won’t be the only thing she leaves behind. She decided to leave a gift to her community by naming The Salvation Army as a beneficiary of an insurance policy.

Auntie Lila says, “I hope I can relay a message to my family and others to be faithful in my giving until the end.”

Her beneficiary designation will be used to serve those in need in Hilo through The Salvation Army. Her legacy will live on through the lives touched by her musical and monetary gifts.

Mahalo

to our 2021 top
corporate supporters

DIVISIONAL LEVEL

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Ala Moana Center/Brookfield Properties	Kauai Memorial Gardens, Inc.
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Aloha Kia	Macy's/Bloomingdale's
Aloha Petroleum, Ltd.	Mark Development, Inc.
Bank of Hawaii	Neil's ACE Home Center
Burger King Hawaii/Kazi Restaurants of Hawaii	Par Hawaii, Inc.
Central Pacific Bank	Parish Farms Inc.
City Mill/Simply Organized	RRS Inc.
Don Quijote Hawaii	Servco
First Hawaiian Bank	7-Eleven Hawai'i
Foodland	Swinerton
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Hawaiian Electric Industries	UHA Health Insurance
Hawaiian Telcom	Vulcan Hawaii, Inc.
iHeartMedia Honolulu	Walgreens
Insynergy Engineering, Inc.	Walmart/Sam's Club

CORPS LEVEL

Bank of Guam
Captain Andy's Sailing Adventures
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Hertz Rental Car
HomeStreet Bank
HPM Building Supply
Kahala Mall
Koloa Landing Resort at Poipu
Kona Tiki Hotel and Big Island Retreat
Maui County Federal Credit Union
Mio Pastalogy
Misaki's Inc.
Molokai Drugs, Inc.
Quality Distributors
Target
United Healthcare Community Plan
UPS
Windward Mall

We can't do this alone.

Every year our corporate supporters and donors step up again and again, bringing much needed funding to our work across all aspects of the community. From sorting donations to serving meals during a disaster, to stocking our pantries and helping us amid continued pandemic poverty. We issued a call to ensure that hope marches on for hardworking individuals and families who could face impossible decisions - like paying rent or purchasing holiday gifts for their keiki. Together with your support, we brought a joyful holiday to local families. Funds raised support year-round services, providing food, youth programs and social services, while ensuring that hope marches on.

“With a mission to preach the gospel of Jesus Christ and to meet human needs in his name, without discrimination, our partnership with The Salvation Army came naturally. We've always enjoyed participating but we fell in love with The Salvation Army during COVID. It has been a blessing to support our community by donating our time, talents and treasure. We look forward to more blessings our God will provide to benefit those who need our help, in the name of Jesus Christ. As we do our part, God does His! Our love and gratitude to The Salvation Army family. We are with you all in one spirit.”

- **Posso Pizza, Salvation Army supporter**

2021 ADVISORY BOARDS AND COUNCILS

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Divisional Commander

Major Debbie Lum

Divisional Leader & Divisional Director of Women's Ministries

Major Stephen Ball

Divisional Secretary for Business

Major Nancy Ball

Divisional Secretary for Program,
Divisional Women's Ministries Secretary

Captain Jeff Walters

Divisional Youth Secretary & Men's Ministries Secretary

Captain Maryellen Walters

Divisional Youth & Candidates' Secretary

Captain Khamsavart (KV) Saengthasy

Honolulu Social Services Chaplain,
Community Care Ministries Secretary, EDS Officer, VAVS Secretary

Menrit Francis

Divisional Finance Director

Mike Wong

End User Hardware Manager,
Hawaii Liaison

Victor Leonardi

Divisional Director of Emergency Services & Safety

Doris Bitonio

Divisional Director of Human Resources

Melanie Boehm

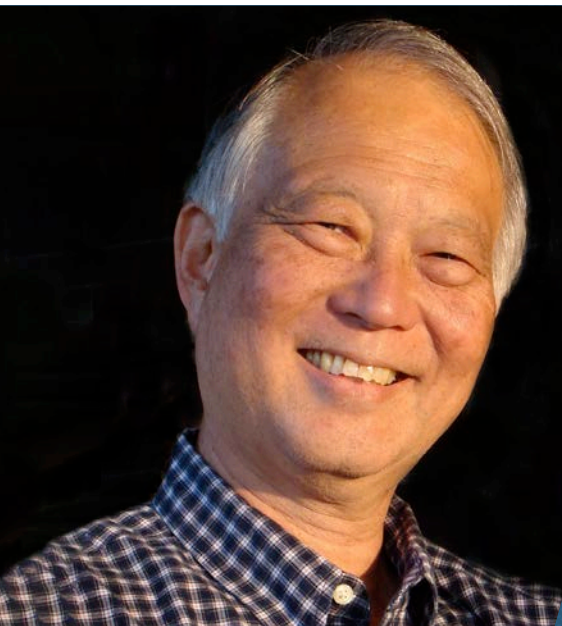
Divisional Social Services Director

Andrell Aoki

Director of Contracts and Property Services

Our Leadership

Our leadership is committed to the mission of The Salvation Army. They are the army behind The Army, rich in expertise, resources, and the heart for service. They help to recruit volunteers; increase visibility of The Salvation Army; and raise much needed funds to support and aid in the improvement of the facilities, programs and services.



Mel Kaneshige volunteerism and impact

Mel Kaneshige's career experience in law, hospitality, and real estate has served The Salvation Army well. Working on the Long-Range Property Committee since 2016, Mel says he is happy to see how his volunteerism helps The Salvation Army contribute to the effective and efficient delivery of its services. "It's mostly behind-the-scenes work," he says, "but I know how vital it is to the Army and that gives me great satisfaction. I have also met so many wonderful and caring people who are Army officers and other volunteers as well." Mel has been appointed to The Salvation Army's National Advisory Board for a three year term that will begin in 2022.

CORPS COMMUNITY CENTERS

Kauluwela Mission Corps

808.521.6551
296 North Vineyard Blvd.
Honolulu, HI 96817

Kaneohe Corps

808.235.1408
45-175 Waikalua Rd.
Kaneohe, HI 96744

**Ray & Joan Kroc Corps
Community Center**

808.682.5505
91-3257 Kualakai Parkway
Ewa Beach, HI 96706

Waianae Corps

808.988.0634
Pokai Bay Beach Park

Kahului Corps

808.871.6270
45 W. Kamehameha Ave.
Kahului, HI 96732

Lahaina Lighthouse Corps

808.661.5335
131 Shaw St.
Lahaina, HI 96761

Molokai Service Center

808.567.9474
900 Kalae Hwy.
Kualapuu, HI 96748

Lihue Corps

808.245.2571
4182 Hardy St.
Lihue, HI 96766

Hanapepe Corps

808.335.5441
4465 Puolo Rd.
Hanapepe, HI 96716

Hilo Temple Corps

808.935.1277
219 Ponohawaii St.
Hilo, HI 96720

Honokaa Corps

808.775.7346
45-511 Rickard Pl.
Honokaa, HI 96727

Kona Corps

808.326.2330
75-223 Kalani St.
Kona, HI 96740

Guam Corps

671.477.9872
155003 Corsair Avenue
Barrigada, Guam 96921

Saipan Corps

670.483.0885
P.O. Box 500530
Saipan, MP 96950

**Republic of the
Marshall Islands**

(Ebeye, Jabor, Jaluit,
Laura, Rita, Ine, Arno,
Imiej, Narmiej)
011.692.625.5958
P.O. Box 1106
Majuro, Marshall Islands 96960

**Federated States of
Micronesia - Pohnpei**

Chuuk Corps
011.691.330.3579
P.O. Box 1485
Weno, Chuuk
FSM 96942

Madolenihmw Corps
011.691.320.6373
P.O. Box 1701,
Kolonias, Pohnpei, FSM 96941

YOUTH SERVICES

Camp Homelani

808.637.4131
68-243 Olohio St.
Waialua, HI 96791

Family Intervention Services

808.959.5855
1786 Kinoole St.
Hilo, HI 96720

Revolution Hawaii

808.637.4131
68-243 Olohio St.
Waialua, HI 96791

PATHWAY OF HOPE

Kauluwela Mission Corps

808.841.5565
296 North Vineyard Blvd.
Honolulu, HI 96817

SENIOR SERVICES

Silvercrest Senior Housing

808.622.2785
520 Pine St.
Wahiawa, HI 96786

BASIC NEEDS

Community Assistance Center

808.841.5565
296 North Vineyard Blvd.
Honolulu, HI 96817

Family Services Center

671.477.3528
155003 Corsair Avenue
Barrigada, Guam 96921

Hale Palekana

808.661.5335
Drop-In Center
131 Shaw St.
Lahaina, HI 96761

Soup Kitchens

Saipan Corps,
Hanapepe Corps
and Lihue Corps

DRUG & ALCOHOL REHABILITATION

Family Treatment Services

808.732.2802
845 22nd Ave.
Honolulu, HI 96816

Addiction Treatment Services

808.595.6371
3624 Waokanaka St.
Honolulu, HI 96817

Adult Rehabilitation Center

808.522.8400
322 Sumner St.
Honolulu, HI 96817

Lighthouse Recovery Center

671.477.3528
155003 Corsair Ave.
Tiyan, GMF GU, 96921

THRIFT STORES

Visit hawaii.salvationarmy.org for thrift store locations.

For more information visit hawaii.salvationarmy.org



HAWAIIAN & PACIFIC ISLANDS DIVISION

The Salvation Army, an international movement, is an evangelical part of the universal Christian church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

808.988.2136 | hawaii.salvationarmy.org | @salarmyhi